

RapidResponse Supplier Collaboration

RapidResponse Supplier Collaboration provides a collaborative solution that allows a manufacturer and supplier to interactively coordinate demand needs. Kinaxis Solutions Consultants work with you to define and implement the customizations and extensions necessary to ensure *RapidResponse* Supplier Collaboration meets your unique business requirements.

- ▶ **Minimize errors with a single version of the truth that ensures the manufacturer and supplier are looking at the same data at the same time.**
- ▶ **Share accurate demand requirements with suppliers allowing for improved production planning and inventory management.**
- ▶ **Improve and accelerate cooperative responses to changes in demand between manufacturers and suppliers.**

The solution consists of two components: planning and shipment. The planning component allows the supplier to respond to the latest manufacturer demand requirements (actual and forecast) in terms of what they can deliver. The shipment component allows the supplier to maintain and share the latest shipment details for actual orders.

Today, information exchange between manufacturers and suppliers is often accomplished via email and fax based on the manufacturer's ERP system information. By the time the information is captured from the ERP system and transmitted to the supplier it is out of date and can be prone to transmission errors. This approach is an ineffective response to the ever-changing demands on modern supply chains.

RapidResponse Supplier Collaboration facilitates global visibility and collaborative response to enable manufacturers and suppliers to manage at the moment and master the reality gap between planning and reality.

Accepting plan adjustments

Streamline operations to improve supplier efficiencies in meeting manufacturer requirements.

- ▶ Automate adjustments to Due Dates when a supplier accepts expedite or delay recommendations
- ▶ Convert supplier-accepted forecasts from Planned Orders to Scheduled Receipts using the same quantities and due dates
- ▶ Update review information on receipts and orders to show when suppliers last looked at their demand.

Splitting an existing order line

Improves customer service by allowing suppliers to propose partial delivery solutions when entire orders cannot be delivered to schedule.

- ▶ View supply consumption for specific orders to determine if reduced quantities can satisfy the manufacturing requirement.
- ▶ Split the order line in question into multiple deliveries with dates and quantities that can be achieved.
- ▶ Validate that the quantities of the multiple deliveries add up to the original quantity of the line in question.

Adding/revising shipments and carriers

Enhance predictability by enabling manufacturers to track the delivery of their purchase orders from suppliers.

- ▶ Insert, edit and delete Carrier, Shipments, and Shipment Details
- ▶ Add or delete lines (Scheduled Receipts) from a shipment, effectively creating Advanced Shipping Notices (ASNs)
- ▶ Security ensures proper controls over data access for each supplier

Supplier Live Scorecard

Measure the impact of supplier changes to orders and provide suppliers immediate feedback on their performance relative to business objectives.

- ▶ Leverage pre-defined metrics (e.g., number of expedites and delays, on-time and late scheduled shipments, due and overdue unscheduled shipments) and scorecards to quickly measure supplier performance results
- ▶ Build your own metrics and scorecards to align measurements to departmental and personal goals
- ▶ Immediately see the changes that suppliers have made to their data along with the impact on key performance metrics.

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