

# Kinaxis Agile Implementation Methodology



## Transform the way you implement RapidResponse.

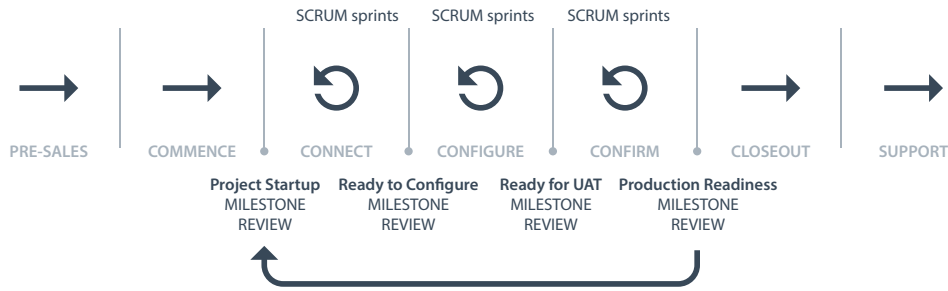
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Improve time to value, enhance organizational engagement and facilitate knowledge transfers with our agile implementation methodology (AIM) for Kinaxis<sup>®</sup> RapidResponse<sup>®</sup>.

Start your transformation journey on the first day of your RapidResponse deployment. With AIM, Kinaxis Professional Services applies agile principles to the integration, configuration and roll-out of RapidResponse across your organization. Based on best practices that have been developed and refined over many years of deployment experiences, across multiple global projects and industries, AIM lets you:

- ▶ Define a Solution Blueprint tailored to your business needs and improvement opportunities
- ▶ Plan for multiple releases to improve time to value
- ▶ Re-prioritize requirements on the fly
- ▶ Identify and address deployment issues more rapidly
- ▶ Build a cross-functional deployment team, minimizing organizational friction and setting the stage for business transformation
- ▶ Support business readiness by developing RapidResponse skills across your team using role-based training during deployment
- ▶ Know sooner and act faster across your organization

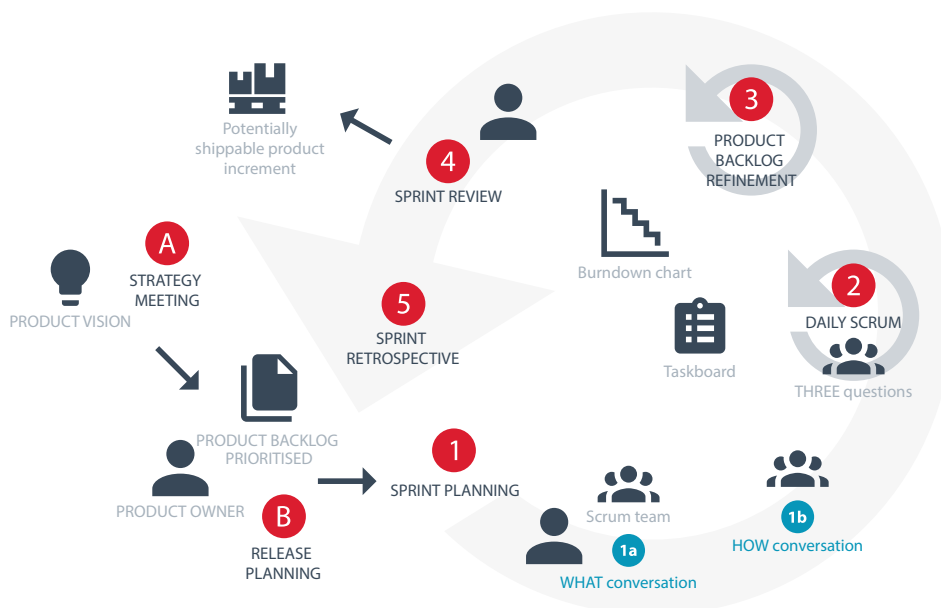
## How we deliver



We conduct the data integration, configuration and integration testing cycles as sprints, followed by a release of RapidResponse functionality to production. You can use multiple releases to optimize the time to value from your RapidResponse investment and organizational readiness. Each activity in AIM is described in detail using the following sections:

- ▶ Purpose: why each activity is needed
- ▶ Roles & Responsibilities: who is involved in each activity and their responsibilities
- ▶ Agenda: the detailed tasks included in the activity
- ▶ Estimation: how to estimate the level of effort and duration of the activity
- ▶ Inputs & Outputs: the key inputs to and deliverables from the activity
- ▶ Tools: the tools that support the activity and how to use them to create the appropriate deliverables
- ▶ Tips, Tricks and Q&A: best practices and answers to common questions relevant to completing the activity
- ▶ Completion Criteria: key project activities, deliverables and knowledge transfer has completed

## Sprint process flows and components



<b>Strategy Meeting</b>	Articulates the project vision and strategy and defines actionable project goals and objectives.
<b>Release Planning</b>	Themes, functional priorities and delivery dates are initially defined.
<b>Sprint Execution</b>	<p>Each sprint lasts two to four weeks and consists of the following sequence of activities:</p> <ul style="list-style-type: none"> <li>• <b>Sprint Planning Meeting:</b> Meeting where team members agree on the items (product backlog) they are confident they can complete during the sprint and identify the detailed requirements (user stories), tasks and tests for delivery and acceptance. <ul style="list-style-type: none"> <li>– <b>Daily Scrum:</b> Daily stand-up (scrum) meeting facilitates team communications, fosters shared responsibility and a rapid response to any challenges and changes. The purpose is to synchronize the team’s efforts towards making the sprint goal by sharing progress, making commitments and asking for help.</li> <li>– <b>Product Backlog Refinement:</b> Team meeting with the product owner to familiarize themselves with the product backlog items about to be implemented. The meeting is held as required during the sprint.</li> </ul> </li> <li>• <b>Sprint Review:</b> Scrum team shows what they have accomplished during the sprint and solicits feedback from stakeholders.</li> <li>• <b>Sprint Retrospective:</b> Provides a dedicated opportunity for the scrum team to collectively evaluate their processes and identify areas of continuous improvement.</li> </ul>

## Why Kinaxis

The Kinaxis Professional Services team brings unique advantages to your RapidResponse deployment by:

- ▶ Reducing the time-to-value for your RapidResponse investment
- ▶ Pro-actively helping to minimize project deployment risks

Our agile deployment methodology provides a structured proven approach optimized for the rapid implementation of RapidResponse. AIM integrates proven best practices with tools and templates that accelerate the deployment process.

### RapidResponse deployment accelerators

RapidResponse is licensed via a series of interconnected configurable applications. Applications represent a collection of resources in RapidResponse configured for particular areas of the business. AIM leverages applications and their built-in best practice business requirements, process flows, user roles and data structures as a starting point for accelerated RapidResponse deployments. These deployment accelerators include pre-loaded requirements (user stories), test scripts, process flows and pre-configured RapidResponse resources. This enables the deployment team to focus configuration efforts on business processes with the largest strategic value while adopting pre-configured best practice “out-of-the-box” resources for the remainder.

## Access to experience and expertise

Our Kinaxis Professional Services consultants have years of supply chain and technology deployment experience and a wide range of professional certifications. Our team is unmatched in RapidResponse deployment experience – after all, it’s all we do. Supporting our deployment teams are dedicated solution assurance experts from across our company. These contributors provide independent delivery and design assurance assessments to our deployment teams. Their deep expertise is focused on assisting the project teams in pro-actively minimizing project deployment risks.

## Knowledge transfer and training

Our success is your success, and our goal is to enable you to fully realize the supply chain transformation potential of RapidResponse. Success requires looking beyond purely the technology implementation challenges to those that also include organizational enablement. Kinaxis Professional Services coordinates with our Knowledge Services group to deliver training to your project core team as part of your implementation. Training isn’t just about teaching end-users, it’s also aimed at enabling you to take over deployment roles and to build a RapidResponse Center of Excellence for longer term operational and strategic support.

“The mission of the Kinaxis Professional Services team is to develop trusted relationships with the companies we serve. We believe there is a competitive advantage in our ability to share valuable industry insight and best practice experience in delivering solutions that can transform the way our customers manage their supply chains and their business.”

**DAVID KELLY**

**EVP, PROFESSIONAL SERVICES**

## Want more information?

To learn more, please contact your account or [professional services representative](#).



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