



Enterprise Learning Subscription

A continuous global learning program to optimize and deepen your organization's knowledge and skills

Empower your organization to accelerate Kinaxis[®] RapidResponse[®] user adoption, time to value, and support change and business readiness with an Enterprise Learning Subscription. This scalable role-based program provides continuous learning to optimize knowledge retention and deepen the skills of your entire team.



Our Enterprise Learning Subscription provides you with ongoing unlimited access to the latest learning and certification for all licensed RapidResponse users. It's designed to help you reach your business goals through accelerated user adoption, fostered by building, reinforcing and deepening RapidResponse skills.

At Kinaxis, we take a continuous modern learning approach that mixes formal and informal methods. We start your learning journey early in your RapidResponse deployment so you can know sooner where you need the most training, and act faster in addresses those needs before they impact user adoption and business readiness.

Our program allows for different learning styles and preferences and includes self-directed hands-on learning, facilitated virtual classroom attendance and ongoing access to experts – all built on our cloud-based scalable global platform – the Kinaxis Learning Center. Whether your audience includes seasoned experts, experienced users or individuals just starting out on their RapidResponse journey, we can address your ongoing learning needs.

Accelerate time to value:

- ▶ Develop skills aligned with implementation and prescriptive role-based training paths
- ▶ Build deep skills in your center of excellence to innovate with RapidResponse and outperform competitors
- ▶ Use learning to support solving business problems
- ▶ Provide confidence through testing and industry recognized certification
- ▶ On-demand access to experts and information
- ▶ Continuous access to current scheduled training, self-paced content, software and best practices

Support change and business readiness:

- ▶ Configured role-based training roadmap for all users
- ▶ Provide a formalized onboarding program and pre-qualification of business users
- ▶ Manage for attrition; no additional costs to skill new users
- ▶ Reach total audience; our program covers all RapidResponse license users



Collaboration to help you achieve your business outcomes

- ▶ Partner with our Kinaxis Learning Expert to manage learning
- ▶ Collaborate on end user adoption
- ▶ Your own named and dedicated certified Kinaxis Learning Expert
- ▶ Measure and report on progress
- ▶ Ongoing assessment and recommendations
- ▶ Manage for attrition, re-skill, new skills and upskill your organization

What's included:

- ▶ Unlimited Kinaxis Learning Center access for all users to gain skills
- ▶ Access to the Kinaxis Knowledge Network where you can chat and collaborate with other Kinaxis customers
- ▶ Latest RapidResponse software, best practices and learning content
- ▶ Regularly scheduled virtual instructor led training
- ▶ Prescriptive role-based training paths and certification vouchers
- ▶ Quarterly webinars to learn what's new
- ▶ Monthly team reporting and personal transcripts

Embedded expert access:

Have a question or need guidance? Get on-demand access to our Kinaxis Learning Experts through our online chat.

Dedicated program support aligned to the size of your RapidResponse footprint

Learning concierge	Dedicated Kinaxis Learning Expert
Program point of contact	4 weeks of time is embedded annually
Review training paths and help identify roles	Private instructor-led training sessions
Support registration and training aligned to project needs	Support customer learning, onboarding and attrition
Support certification achievement	Quarterly reporting, metrics and recommendations
Review monthly reports and advise on next steps	Personalized training roadmap and Kinaxis Learning Centre branding
Reference guides & FAQs	Made-to-order consumer video

You've made a great decision choosing RapidResponse – now let Kinaxis Knowledge Services empower you with the knowledge, skills and confidence to achieve supply chain planning excellence.

Need more information?

For more details, email knowledge@kinaxis.com or visit us online at kinaxis.com/knowledge-services.



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