Virtual Classroom gives individuals or teams the opportunity to expand their RapidResponse® knowledge and skills through a convenient and interactive online experience, regardless of physical location.

Our robust Virtual Classroom calendar is available six months in advance, making it easy for you to map out learning paths weeks or even months ahead.

Interactive classroom experience
Virtual Classroom delivers the ultimate interactive classroom experience through features and capabilities that appeal to many different learning styles and preferences:

- Speak to the instructor and other attendees to ask questions or clarify concepts
- Experience RapidResponse in real time as you navigate through the product
- Share your desktop to get on-the-spot answers to your product questions
- Interact privately with the instructor or the entire class with text-based chatting
- Learn at the ‘right’ pace, thanks to polling capabilities that assess class understanding

Delivery excellence
We’ve invested in a team of certified learning experts and consultants who bring years of experience to the table – in supply chain management, RapidResponse and adult learning best practices. All our experts have extensive experience delivering training to and managing learners with different backgrounds, abilities and aptitudes. Since delivery is instructor-led in real-time, students can ask questions, receive guidance and take part in learning interactively.

Led by dedicated and certified learning consultants, Virtual Classroom is available in two flavors:

- **Subscription**: Get unlimited access to scheduled courses
- **A la carte**: Pick and pay for each course you want to take
Rich content

RapidResponse knowledge is in our DNA. A specialized team of certified RapidResponse experts and content developers creates all learning content. They work with Kinaxis product development and Center of Excellence teams, as well as other Kinaxis experts, from the inception of new product requirements through to their release in the latest version of RapidResponse.

What's the good of learning without applying it? Virtual Classroom includes access to your personal hands-on learning labs where you can experiment with RapidResponse without impacting company data.

You'll also receive electronic copies of the course material to reinforce or refresh your learning whenever you want.

Subscription option

Will you be expected to provide expert guidance in holistic business process and supply chain management in your organization? Or excel as a RapidResponse Contributor, Author or Administrator? Then the Virtual Classroom subscription is for you!

With the subscription, register for unlimited virtual classroom courses during the length of your subscription. Imagine, all the instructor-led classroom learning you need to increase proficiency in your role, plus access to hands-on labs to practice and perfect your RapidResponse skills.

Repeat courses whenever you want and receive certification vouchers for one exam-writing attempt per role. Individuals who pass Kinaxis certification exams become Kinaxis-certified. Also, did you know professional associations like APICS and ISM recognize course completions for credit?

Why Virtual Classroom?

- Enjoy an interactive classroom experience without the need to leave the office or dip into your travel budget.
- Benefit from the deep knowledge and expertise of technology-certified learning consultants who bring decades of experience to the classroom.
- Progress in your individual learning journey by selecting the courses you want, in the order you need.
- Deepen your RapidResponse knowledge and skills over time with a Virtual Classroom subscription that gives you unlimited access to any courses on the Kinaxis calendar.
- Validate your RapidResponse skill level and prepare for certification with industry-recognized training hours.

You’ve made a great decision choosing RapidResponse – now let Kinaxis Knowledge Services empower you with the knowledge, skills and confidence to achieve supply chain planning excellence.

Kinaxis World Headquarters
700 Silver Seven Road
Ottawa, Ontario K2V 1C3
Canada

FOR MORE INFORMATION
EMAIL: knowledge@kinaxis.com
VISIT: kinaxis.com/knowledge-services

Virtual Classroom private training is available and can be arranged through Kinaxis Knowledge Services.

Virtual Classroom subscription duration is coterminous with your software license.

This brochure is accurate as of the date published and may be updated by Kinaxis from time to time at its discretion.

Copyright © 2017 Kinaxis Inc. All rights reserved. Kinaxis, the Kinaxis logo and RapidResponse are registered trademarks of Kinaxis Inc. All other brands and product names are trademarks or registered trademarks of their respective holders, and use of them does not imply any affiliation with or endorsement by them. 09.17